



IRS

Communications & Liaison  
Stakeholder Liaison

## Area 3 IMRS Updates Web Conference Summary

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### 2023 PTIN Renewal Period

- Current PTINs expire December 31, 2022.
- Fee to renew or obtain PTIN is \$30.75 for 2023. Fee is non-refundable
- Online renewal process takes about 15 minutes to complete.
- Paper form can take four to six weeks to process.
- **To renew a PTIN online:**
  - Start at [Tax Professionals](#).
  - Select the "Renew or Register" button.
  - Select "Log in" and enter the user ID and password to access the online PTIN system.
  - Select the "Renew my PTIN" button from the main menu.
  - Once completed, users will receive confirmation of their PTIN renewal.
- **To apply for a PTIN online:**
  - Start at [Tax Professionals](#).
  - Select the "Renew or Register" button.
  - Select "Create an Account" and follow the prompts to complete the account setup process and obtain a temporary password.
  - Log in and follow the remaining steps to access the online PTIN system.
  - Select the "Register for a PTIN" button from the main menu.

### EA Renewal Period

- You must renew your status as an enrolled agent every three years to main eligible to practice before the IRS.
- Social Security Numbers ending in 4, 5, or 6 you must renew by January 31, 2023.
- Renew your license using Form 8554, Application for Renewal of Enrollment to Practice Before the IRS between November 1, 2022, and January 31, 2023.
- Go to [www.pay.gov](http://www.pay.gov) and enter "8554" in the Search Public Forms box on the left-hand side.
- Complete the online form and pay the \$140 renewal fee.
- Renewals may take up to 90 days to process.



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## IRS Hired 4,000 New Customer Service Representatives

- Assistors were hired to help answer phones and provide other services.
- They are currently in various stages of onboarding.
- The goal is to add another 1,000 customer service representatives by the end of the year.
- Training should be completed by Presidents Day 2023.

## 2022 National Tax Security Awareness Week: Deeper Dive into Emerging Cyber Crimes and Crypto Tax Compliance

- This free webinar is open to all and will cover the following:
  - Understanding and responding to a business email compromise and/or data breach
  - Identifying what the Dark Web is and how it is utilized for cybercrime and identity theft
  - Recognizing general terms and information pertaining to virtual currency
  - Understanding the efforts by IRS-Criminal Investigation to combat cyber criminals and illicit activity
  - Plus, a live Q & A
- All participants who qualify will receive a Certificate of completion. Tax Professionals earn up to 1 CE Credit. Category: Federal Tax
- Closed captioning will be offered in English
- **Registration:** Visit the [Internal Revenue Service Webinar](#) website. Questions? Email [cl.sl.web.conference.team@irs.gov](mailto:cl.sl.web.conference.team@irs.gov).
- **Sponsored By:** IRS Stakeholder Liaison
- **Date:** November 29, 2022  
**Time:** 2 p.m. ET, 1 p.m. (CT), 12 p.m. (Arizona and MT), 11 a.m. (PT), 10 a.m. (Alaska), 8:00 a.m. (Hawaii)

## IMRS Update

- Provided update on correction of the 12C Notice Address correction. Employee used the incorrect signature code on the notices. The IRS has retrained employees to make sure they use the correct code.

## Webinars

- [Circular 230: Practicing “Inside the Line” Throughout the Tax Engagement Lifecycle](#)

Current listing - [Webinars for Tax Practitioners](#)

For a list of all archived webinars visit [IRS Video Portal Home Page \(irsvideos.gov\)](#).

Note: Continuing Education credits are not available for archived webinars.



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### Issues

1. A tax professional stated they received a lot of notices for trusts about the late payment of extension. All checks were mailed between 4/15 - 4/18. They were applied only in May-June and penalties were added. Is there another way to clear that besides calling the IRS?

**Response:** Only way to respond is in writing or by calling.

**Status:** Closed

2. What is the current guidance on submitting a duplicate refund claim? I have one client that has submitted form 1139 twice in the last 12 months and another with ERC claims over 12 months old. At some point, we need to consider them lost, right?

**Response:** We continue to experience processing times longer than the normal 90-day statutory period. Currently, we cannot provide a timeframe. Submissions are processed in the order in which they are received.

Please consider the significant additional approval time and plan for it. **Do not submit duplicate claims.** Duplicate filings will only cause more delays. [IRS Operations During COVID-19: Mission-critical functions continue | Internal Revenue Service](#)

**Status:** Closed



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## **Feedback**

1. A tax professional would like for the IRS to provide an option for looking up estimated tax payments without needing to log into a system. Similar to the Illinois Department of Revenue system
2. A tax professional from Illinois asked if there was a way to give POA's an online option for requesting systemic deadline extensions. Maybe a onetime online granting of additional response time.
3. An Illinois practitioner stated it would be a good idea if there was a way for a taxpayer to know when the IRS has received correspondence from them. Even if the document is not processed yet.



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## **Reminders**

To attend the monthly payroll call, send an e-mail to [sbse.payroll@irs.gov](mailto:sbse.payroll@irs.gov) for an invitation. The call is for payroll providers only. The call takes place on the first Thursday of each month at 1 pm ET.

The IRS is hiring!! Visit the [IRS Careers – Events](#) page to learn more about the Virtual Information Sessions we are hosting. Also visit Usajobs.gov to see the positions available. Please share the information amongst your networks.

Our next meeting will be in the January 2023 and will be hosted on Microsoft Teams.

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